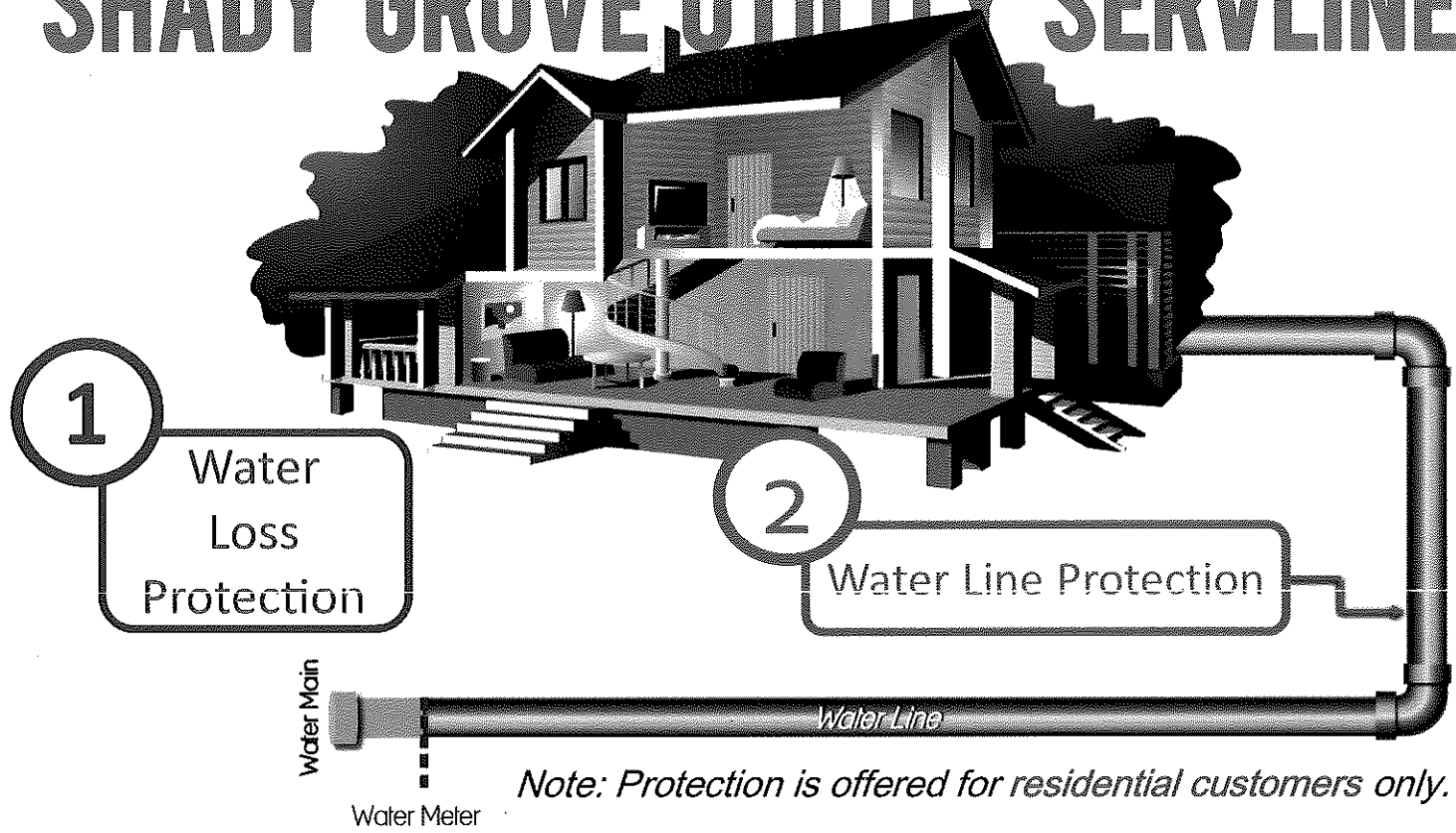


# SHADY GROVE UTILITY SERVLINE



*Note: Protection is offered for residential customers only.*

Utility Responsibility
  Your Responsibility

## 1 Water Loss Protection AUTOMATICALLY ENROLLED \$2.00/MONTH

- ◆ Water Loss Protection from excess water charges resulting from eligible plumbing leaks, up to \$2,500. No deductible.
- ◆ Call us to decline protection and accept full responsibility for water bills resulting from eligible plumbing leaks .
- ◆ Please refer to our leak adjustment policy for guidelines and qualifications for leak adjustments
- ◆ As of January 1st, all residential leak adjustments will only be available through our ServLine Water Loss Protection Program.

## 2 Water Line Protection SIGN-UP BY CALLING \$4.95/MONTH

- ◆ Covers repair or replacement of water line up to \$10,000. No deductible. No annual limit.
- ◆ Includes public paved surfaces and \$500 for basic site restoration and \$500 for private paved surfaces like sidewalks or driveways.
- ◆ Provides Water Line Protection from your meter to the foundation of your home.
- ◆ Does Not Provide Protection For: Water Meter, Water Pit, Water Vault, Pumps, Valves, Or Backflow Meters .
- ◆ Contact Us To Request A Full Copy Of Program Protections And Exclusions
- ◆ Be protected from these expensive repairs! Enrollment after November 1st requires a 30 day waiting period.



**CALL US:**  
**(877) 454-8387**